



Service Letter

ARIENS GRAVELLY

AriensCo
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Product Family: Select Ariens® APEX & Zenith, Gravelly® ZT HD, Pro-Turn® Z, and Pro-Turn ZX series models

Subject: New deck stabilizer bracket kits available to replace field failures

Dealer Action: Fix as fail

A new series of deck stabilizer bracket kits are now available to replace failed stabilizer brackets on select Ariens® APEX & Zenith, Gravelly® ZT HD, Pro-Turn® Z, and Pro-Turn ZX series models.

These kits use the latest production designs, which are new for Model Year 2024. Through durability analysis, these stabilizer brackets have proven themselves to be significantly stronger than previous designs – even by as much as a factor of three in some tests. Understanding this advantage, **stabilizer bracket failures on the models listed below will now be repaired with a stabilizer bracket kit and NOT a complete deck shell unless otherwise approved.**

Compared to replacing a complete deck weldment for a stabilizer bracket failure, this improved solution:

- Ships to your dealership faster
- Requires less time from your service technicians
- Reduces your customers' downtime

Warranty

You'll be reimbursed **2.0 hours at your standard shop labor rate** for each kit installed under warranty. This rate is calculated for the installation of the left and right brackets, both of which are included in each kit and **MUST be installed together.**

Deck replacements for stabilizer bracket failures will require pre-authorization from AriensCo Technical Service.

Model-to-Kit Cross-Reference			
Models	Serial Number Range	Kit	Bracket Color
991150, 991152, 991154, 991156	All	<u>59120600</u>	Gravelly Red
991151, 991153, 991155, 991157		<u>59121000</u>	
991158	101 – 94,999	59121000	Ariens Orange
991158	95,000 +	<u>59120900</u>	
991159	101 – 94,999	59121000	
991159	95,000 +	59120900	

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